

Appendix 4.2.1

ACCOUNT HOLDER QUERY/DISPUTE FORM(INDIVIDUAL)

Date.....

To: CREDIT DATA CRB LTD

I
(Name).....

Address.....
.....

Contact Number(s): Cell.....Office.....

E-mail Address.....

Query Dispute

on information contained in my report PROVIDED by
produced by your office on.....

Branch Name.....

Disputed information is as follows (*Please indicate the information you are disputing as submitted by the bureau in the report*)

.....
.....

Please be notified that the correct information should be as follows:

.....
.....

Accompanying documents, if any. (*Please state here if you have attached any documents*)

.....

Kindly amend your records.

(Please attach the ID copy)

Signature..... Id details.....

(Thank you for informing us. We will investigate and get back to you in the next 10 days)

FOR CRB USE ONLY

(Please tick where applicable below)

- 1.Contact Details (Postal address, Physical address, Home address)
- 2.Details of Birth (Date of Birth, Place of Birth)
- 3.Balance of Liability
- 4.Status of Liability
- 5.Repayment Amount
- 6.Date of Debt Clearing
- 7.Date of Loan Issue
- 8.Creditor's Details
- 9.Loan Period
- 10.Collateral
- 11.Type of Liability
- 12.Loan Amount
- 13.Liability Existence

Date Received..... Mode of Receipt.....

Account number.....

Received by (Name)..... Signature.....

Query Number.....

Date sent to Receiving Department.....

Checked by (Name)..... Signature.....